

A black and white close-up photograph of an elephant's face, focusing on its eye and the texture of its skin. The elephant's eye is partially closed, and the skin is deeply wrinkled and textured. The background is dark and out of focus.

We have
used this insight
and experience to
develop a proposition
that is all about
change.



Asset management services from the experts



We are specialists in our field and our aim is to deliver the best service around.



Residential property services is a broad term; it can mean anything from part exchange properties and relocation schemes to repossessed properties and lettings management. We don't try to be all things to all people. **St Trinity Asset Management delivers excellent asset management services. Pure and simple.** We are specialists in our field and our aim is to deliver the best service around.

We invest in our people, our technology and relationships with business partners to deliver a level of service that exceeds all expectation. Our instinct is to be proactive in finding new ways to achieve the best results for our clients. By sticking to what we know we can deliver consistently high results which can be monitored through our intelligent system, **COMPASS**, and viewed by our clients 24 hours a day.

Although a new company, new brand, and operating from new premises, the business has been created by the LSL Property Services acquisition of Halifax Estate Agents in early 2010. Previously trading as HEA Corporate Services this established business has benefited from a significant investment in premises, IT, marketing and people.

Our services

- Repossession property sales
- Part exchanged property sales
- Bulk property stock disposal
- Auction sales
- Property relocations
- Conveyancing

Effective delivery

- Eviction management
- Pre marketing administration
- Property maintenance
- Inventory of items
- RICS valuation reports
- Sales and marketing reports
- Agent appointment
- Property inspections
- Property management
- Marketing strategies
- Sales progression
- Offer negotiation
- Post-sale progression
- Bespoke management information
- Asset disposal
- Fully audited process
- Full risk management systems

Our people

St Trinity Asset Management may be a new company however, **our hand-picked team** has more than 20 years of specialist residential property management experience within the field of asset management.

Our employment ethos is centered on achieving and maintaining excellence, and with the latest innovative technology and tools to hand this goal becomes our reality.

Our client facing teams are focused on providing dedicated account support clients, but 'our people' extends to every individual in our business, and that means to our suppliers and carefully selected partners too. We believe that by offering our colleagues a rewarding and challenging career with prospects and continuous development opportunities we will achieve the best results from them. This in turn means the best results for our clients.



Our technology

At the heart of our service is **COMPASS**, our intelligent, cutting-edge web based IT system.

This technology allows our clients full third-party visibility to establish the progress of their property cases. This means greater transparency in our work and ensures the highest levels of service quality.

Everything we do can be viewed through **COMPASS** which provides the perfect platform for us to demonstrate our proactive approach to marketing and our continuous monitoring with reporting at every stage. Asset management is a business that is results-driven. St Trinity Asset Management recognises this need for information and we respond by providing accurate management reporting and by working with you to develop a strategy that is completely tailored to meet your needs.

Our partners

Acting on your behalf we instruct and manage approved contractors and selling agents throughout the UK. We ensure that continuous monitoring of our partners forms part of our process so that **only the best service possible is received from the beginning of each instruction.**

We agree service levels with our clients and set performance indicators to measure ourselves against agreed objectives. Our aim is to achieve the best possible sale price at minimum cost, in a reasonable time. As part of the LSL Property Services PLC Group of companies we have many support services at our disposal. These include the country's second largest estate agency network. St Trinity Asset

Management works with a panel of other specialists and industry leaders to enhance the services we are able to offer. This includes professionals from the valuation, legal and insurance industries. We view our clients as our partners and we work with companies from a wide range of property sectors, including banking, housing associations, charities and national house building.



Our experience

We're proud to say we know our industry well, we've seen what works and what doesn't, and have used this insight and experience to develop a proposition that is all about change.

Our team of professionals comes from a range of property related sectors which gives them a complete understanding of the way in which our clients operate. We're not afraid to change our approach to fit what our clients need, and our flexibility means that when you talk to us you'll find our positivity and honesty refreshing and interesting.





St Trinity Asset Management delivers excellent asset management services. Pure and simple.

Our team

We have a team of corporate account managers to ensure we're always close to your business.

Ian Long

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Our head office

Everything we say can be experienced when you step into our offices. We'll show you around and demonstrate why you should choose St Trinity Asset Management to look after your business.

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